

99 Church Terrace
Walkerville
SA 5081

Mr T Golding
Golding Projects
31 Lansdowne Terrace
Vale Park
SA 5081

Dear Terry

Re: Completion of our recent renovation

Sue and I would like to extend to you our sincerest thanks for the manner in which you guided, managed and brought to fruition our home renovation.

We had had a number of 'false starts' in our renovation process and were battling to get the process right: go to tender, architect or designer, live in or move out etc. etc.

Meeting with you and placing our trust in you to manage the process and to move it forward with us was the best possible outcome we could have hoped for!

Your involvement from the design stage and early installation of the shed to the project's final completion provided amazing continuity and the capacity to pre-empt problems, minimise their impact and avoid them altogether.

Your processes allowed us flexibility and certain indulgences, whilst always keeping budget and cost in mind.

Thank you for assembling such a skilled and expert set of trades, who not only did a wonderful job but also were also punctual, friendly, courteous and professional.

Thank you for your honesty, tact and diplomacy, willingness to listen and respond to our concerns, fairness in negotiation, orderly and precise record keeping, punctuality, insight and problem solving and all those other indefinable elements that make a fantastic builder and project manager.

On time, on budget, with our sanity intact and having made many new friends, is truly a remarkable achievement.

We feel very privileged to have been able to breathe new life into our little double fronted sandstone bungalow and turn it into our 'resort'! Each day is a joy.

We think the result speaks for itself and we would be most happy to share our house and story with any of your prospective clients.

Kind regards

Guy and Sue